

11 May 2026

The Proprietor
Excel Logistics Pty Ltd
70 Riverside Rd
CHIPPING NORTON NSW 2170

Dear Proprietor,

Re: Manufacturer/Wholesaler Food Inspection Program
Name: Excel Logistics Pty Ltd
Reference number: 92965

The NSW Food Authority is the State Government agency responsible for ensuring food sold in NSW is safe and correctly labelled. The Authority regulates the safe production, storage, transport and preparation of food and provides information and education to consumers and industry.

The Authority licenses and audits some high risk food businesses (mostly primary production food businesses, hospitals and aged care facilities), while the retail food sector (cafes, restaurants etc. serving ready to eat food) is generally the responsibility of local government to inspect. The Manufacturer/Wholesaler Food Inspection Program has been initiated to ensure that food businesses such as yours, which are not covered by licensing or local government inspections, are meeting their legal responsibilities in keeping food safe for sale. This program includes food businesses that are manufacturers, wholesalers, distributors or importers.

This letter provides you with important information about the program.

Inspections

Inspection frequency is based on risk and performance: the type of food being handled and sold (eg pre-packaged vs freshly made); previous compliance history of the business; whether the business operates a food safety program; and whether the business is subject to third party audits.

The Authority uses its Priority Classification System (PCS) to classify food businesses. The PCS groups food businesses according to food safety risk and is used to decide how frequently the business will be inspected.

The priority classification and inspection frequency for your facility is listed in the following table.

Facility address	Facility ref:	Priority Classification	Inspection Frequency
70 Riverside Rd CHIPPING NORTON	250222	P3	No scheduled inspection required
105 Vanessa St KINGSGROVE	250223	P3	No scheduled inspection required

The priority classification determination above means that no scheduled inspections will be conducted on your food business. However the business may be subject to an inspection if a complaint is received about the business or its products or as part of a compliance operation undertaking monitoring on a category or sector of the food industry.

During an inspection the Authority's authorised officers will focus on whether your food business is operating in compliance with the *Food Act 2003* (NSW); *Manufacturers and Wholesalers Inspection Program* (NSW) and the Food Standards Code (in particular the Food Safety Standards).

Costs

The Authority operates on a cost recovery basis, which means that its fees and charges are designed to fully recover the costs involved. The current inspection charge is \$407.00 per hour with a minimum charge of half an hour.

Where major breaches of Food Safety Standards occur an improvement notice will normally be issued. A fee of \$565.00 is currently applied to improvement notices. This covers costs associated with preparing and issuing the notice and one re-inspection of the business to ensure the breaches have been rectified. Failure to rectify food safety breaches can lead to further compliance action conducted in accordance with the Authority's Compliance and Enforcement Policy. This policy can be viewed on the Authority's website.

Next steps

To help food businesses comply with food safety laws the Authority provides a comprehensive support service via its website, www.foodauthority.nsw.gov.au. If you wish to know more about the Authority or have a general query please go to our website or contact the Authority on 1300 552 406.

Yours sincerely,

A handwritten signature in black ink, appearing to be "Kerry Stephen", with a long horizontal line extending to the right.

Kerry Stephen

Manager, Licensing & Accreditation Services

Licensing and Programs | Agriculture and Biosecurity

Department of Primary Industries and Regional Development